



Improving the Health of Residents in SRO Hotels

Health Impact Assessment

San Francisco Department of Public Health
Office of Policy and Planning



Introduction:

Issue Addressed

In September of 2013, the San Francisco Health Commission passed a resolution requesting that SFDPH carry out an HIA to evaluate conditions to improve the health of residents in Single Resident Occupancy Hotels (SROs).



Process:
Policy Proposal

KEY ISSUES:

Informed by 22 in-depth interviews and 3 stakeholder meetings with representatives of SFDPH, non-profit providers, and other City agencies, the HIA is focused on strategies to improve SRO management and reduce health and housing code violations in support of safer SRO environments.

Key health-related issues include:

Unsanitary living conditions

Safety

Mental health

Interagency coordination



Assessment: *Baseline Conditions. Neighborhood Health Status, SRO Operator Focus Groups*

- ❑ SRO Facilities – Older, located mostly in 6 zip codes, top 5 violations animals/pests; mold; refuse; sanitation; and structural conditions.
- ❑ Hospitalization and ER Rates in zip codes associated with common violation types higher than City averages. Adult asthma rates 2x, falls 2-3x, & self-inflicted Injuries 3-4X City average
- ❑ Fragmentation of City Codes. Lacked knowledge of primary health outcomes of poor housing quality and how to work with tenants



01

Recommendations:

Establish a training for SRO operators that focuses on successfully working with the SRO tenant populations, increasing knowledge of health outcomes, and understanding the role of City agencies and management best practices.

02

The creation of culturally competent and consolidated educational materials for SRO operators that would serve as a one stop guide.



03

Recommendations:

Standardize and automatically publish housing inspection data, including collection of SRO facility attributes.

04

Incorporate data analytics into business operations.

05

Create an interagency housing data sub-committee to establish and track performance measures.



Reporting: *Stakeholder Feedback*

assessment behavior better building city
coordinated data deep dive focused fractalized granular health
improvements incentive individuals Isolation
leadership needed outcome placement services social
SocialIsolation strategy SubstanceUse
tenant tenantbehavior





Next Steps

- Investigate existing legislation and pathways for applications
- Evaluate options for implementation and funding
- Opportunities for deeper dives and additional focused analyses

